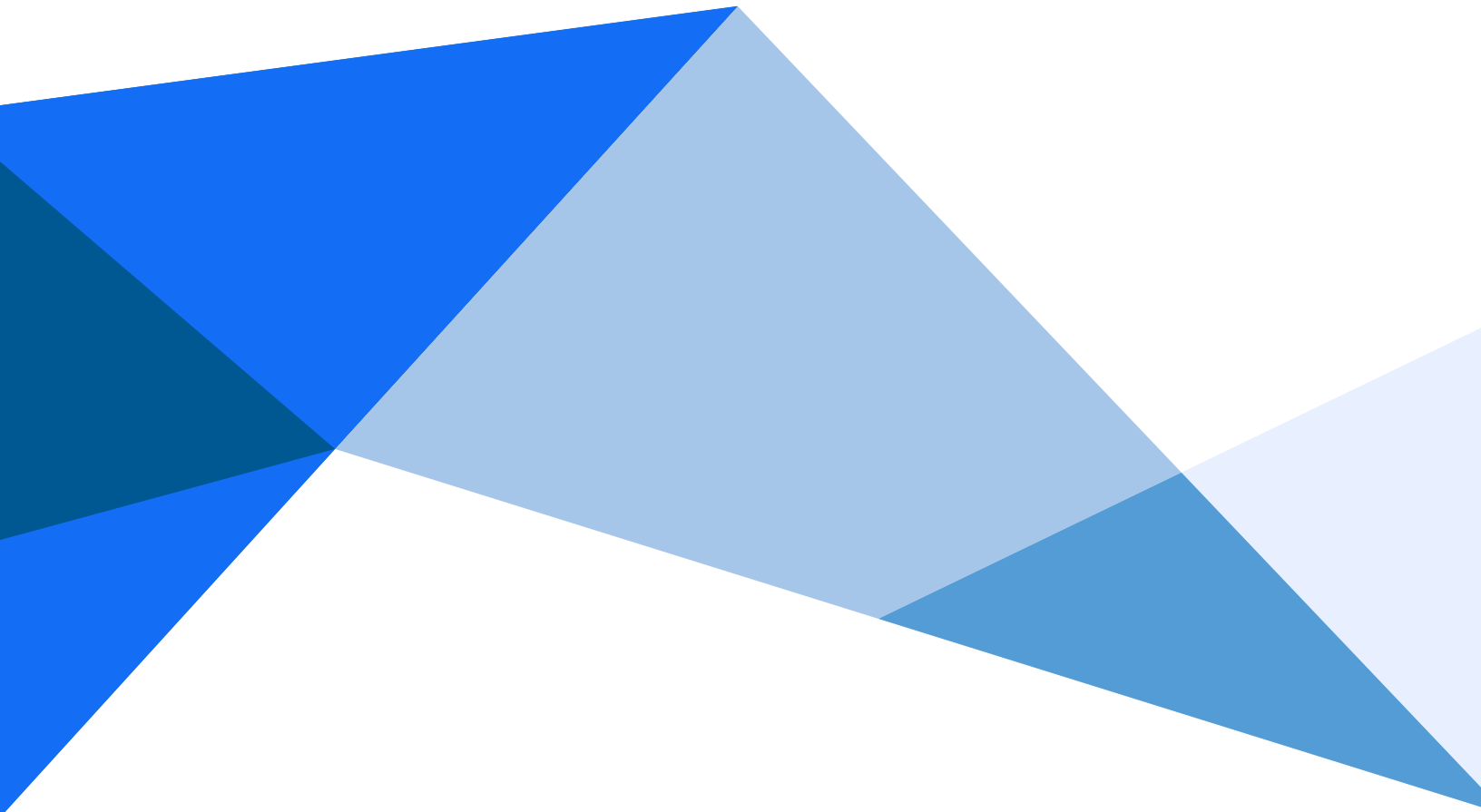


**Remote Desktop
Manager**

DATA SHEET





Remote Desktop Manager

Powerful remote access management made for teams of every size

HIGHLIGHTS

Efficient IT management

Instantly launch and manage secure remote connections across 100+ technologies from a centralized, cross-platform dashboard with automated password handling.

Advanced security and control

Securely centralize remote access and password management with military-grade AES-256 encryption, granular RBAC, MFA-protected vaults, and comprehensive audit trails.

Reduced operational risk

Enforce consistent security standards by eliminating risky email-based password sharing, centrally managing privileged credentials, and comprehensively tracking remote access activity.

OVERVIEW

Remote Desktop Manager centralizes all your remote connections and credentials into a single, secure platform—enabling instant credential injection and powerful automation to drastically reduce IT workload. Designed specifically for IT professionals and MSPs, RDM boosts productivity, enhances efficiency, and ensures compliance, giving you the confidence of built-in, enterprise-grade security.

KEY BENEFITS

Fortify security with advanced encryption and granular access controls

- AES-256 encryption at rest and in transit
- Double encryption with custom certificates
- Secure, encrypted offline mode
- Robust access management
 - Role-based access control (RBAC)
 - Time-based access restrictions
 - Just-in-time privileged access
 - Integrated Windows authentication

Simplify identity and cloud management with seamless directory integration

- Directory services
 - Active Directory integration
 - LDAP support
 - SSO capabilities
 - Multi-domain support
- Cloud platform support
 - AWS compatibility
 - Azure integration
 - Google Cloud Platform
 - Private cloud deployment

Accelerate productivity with unified protocols and simplified management

- Universal protocol support
 - Remote connection protocols
 - Web-based interfaces
 - Cloud platforms (AWS, Azure, etc.)
 - VPN and tunneling protocols
- Streamlined administration
 - One-click secure connections
 - Integrated password management
 - Session recording and playback
 - Bulk operations and management

Strengthen collaboration and compliance with centralized controls and real-time monitoring

- Secure sharing
 - Centralized credential repository
 - Granular permission controls
 - Shared connection templates
 - Team password policies
- Monitoring and compliance
 - Real-time session monitoring
 - Comprehensive audit logs
 - Usage reports and analytics
 - Compliance documentation

USE CASES

IT helpdesk and support teams

Securely troubleshoot remote devices with automatic credential injection, protecting passwords from exposure. RDM logs and records every action for compliance, and seamlessly supports multiple protocols (RDP, SSH, VNC), ensuring efficient, secure access across all systems.

IT administrators and sysadmins

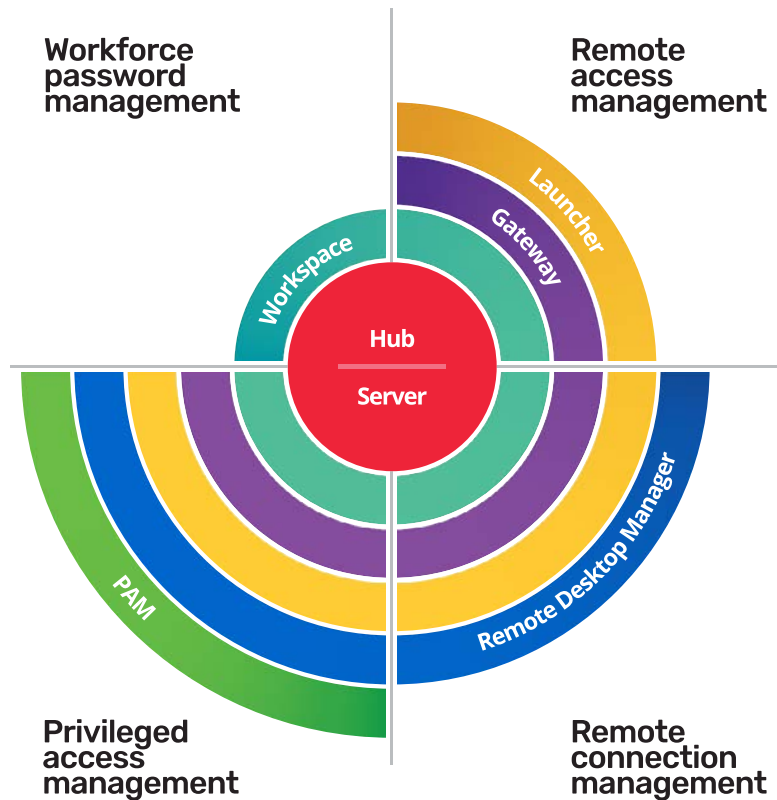
Simplify your daily tasks with centralized, secure access to all your servers directly from a unified dashboard, eliminating the hassle of multiple tools. With automated credential management and Active Directory integration, RDM ensures secure access control without manual effort.

Managed service providers (MSPs)

Efficiently scale remote management across multiple clients with isolated, secure environments, while quickly assigning technician permissions based on expertise. Automated connection scripts streamline your processes, reducing manual tasks and ensuring consistent, secure operations across every client.

Compliance and security teams

Simplify audits and confidently enforce strict security policies with comprehensive session recordings, detailed logs, and enforced MFA. Real-time integration with tools like Splunk provides instant alerts and proactive monitoring of suspicious activities, ensuring constant compliance and control.



ABOUT DEVOLUTIONS

Devolutions empowers IT teams to secure access, credentials, and remote connections through an integrated platform built for real-world complexity.

From workforce password management to privileged access and remote connection control, our solutions are tailored to the needs of IT professionals, business users, and external partners alike. Headquartered in Quebec, Canada, we remain proudly independent and committed to making advanced IT solutions accessible, usable, and affordable – for organizations of all sizes.



[Discover our solutions](#)



[Book a demo](#)



[Questions about pricing?](#)