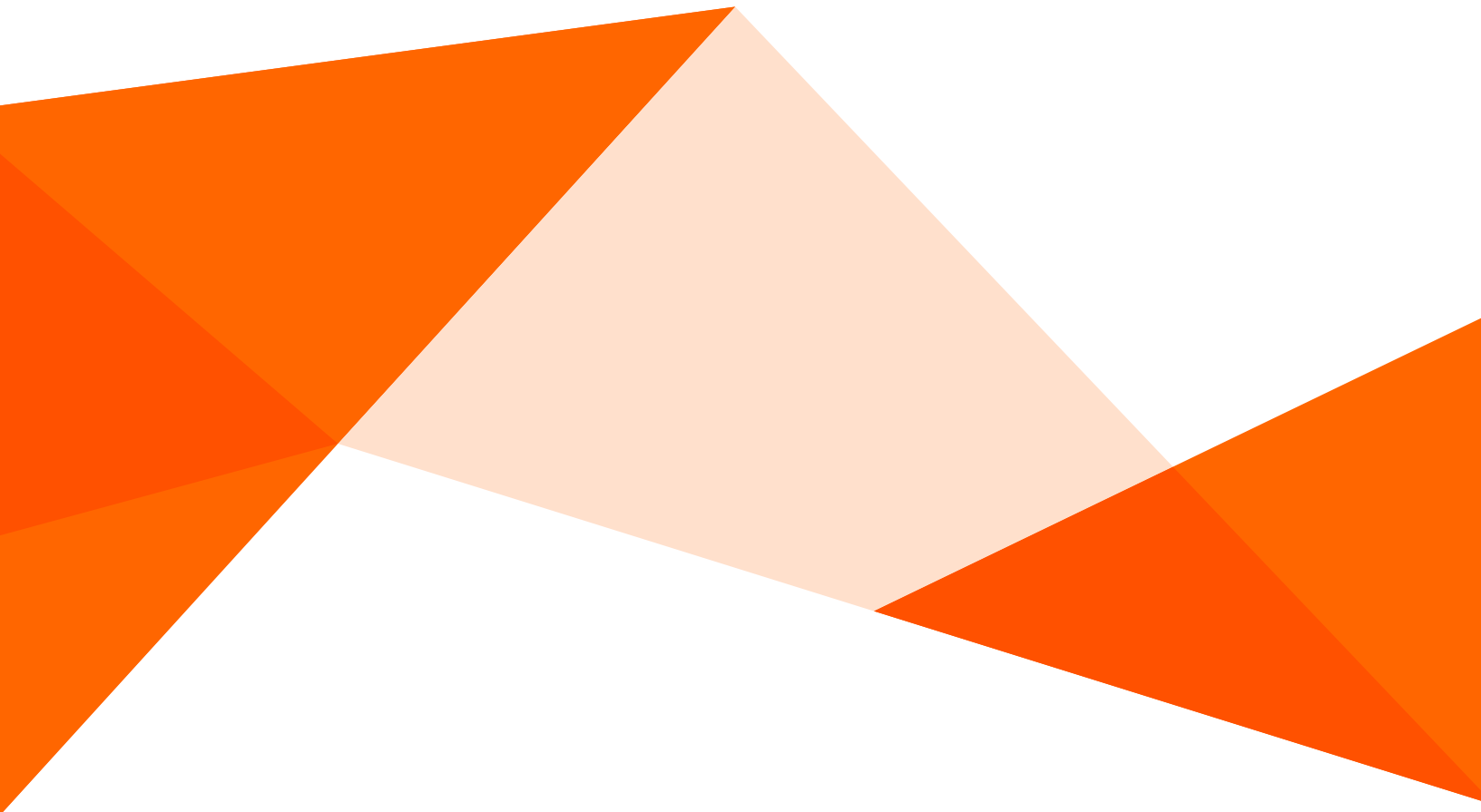




**Devolutions**  
Hub Business

# DATA SHEET





# Devolutions Hub Business

Cloud-native, zero-knowledge privileged password management for modern teams

## HIGHLIGHTS

### Delivered cloud-native with minimal infrastructure

Devolutions Hub Business eliminates the need for server maintenance or upgrades. It is accessible from anywhere, anytime, with built-in redundancy and updates. Devolutions Hub Business integrates a zero-knowledge model with client-side encryption, ensuring only the data owner can access encryption keys.

### Store sensitive information in secure vaults

Protect your organization and team's secrets, credentials, and privileged accounts in centralized vaults. Store sensitive documentation, files, images, and more for easy team reference. Securely link and inject credentials into sessions to stay secure while limiting plaintext access.

### Flexible user management with single sign-on (SSO)

Sign in seamlessly by authenticating with Entra ID (Azure AD) or Okta. Use Devolutions Accounts to manage external users and guests not part of your organization. Flexible authentication options ensure connectivity, even when SSO identity providers are unavailable.

### Secure access to critical entries

Create a granular protection system with role-based access control (RBAC), giving the flexibility to manage user access down to the individual entry. Support complex permission structures with robust inheritance, designed for ease of maintenance.. Utilize user groups to assign bulk permissions quickly and support fast onboarding and offboarding procedures.

### Enhanced access protections

Secure access with MFA through an integrated identity provider, TOTP, security key, Passkey, or Devolutions Workspace push with a Devolutions Account. Enforce IP-based restrictions to prevent malicious sign-in attempts.

### Detailed logging and reporting

Track user operations and password-related activity to establish an audit-ready change history." Capture all events around entry operations and user interaction, including sign-in attempts and history, and generate exhaustive access logs to keep track of privileged user activity.

### Integrated privileged access management (PAM) solution

Devolutions Hub Business is built to integrate seamlessly with Remote Desktop Manager, Devolutions Workspace, Devolutions Launcher, Devolutions Send, and Devolutions Gateway. These tools provide a comprehensive toolkit for quickly and efficiently tackling nearly any IT scenario.

### Deep integration with the Devolutions ecosystem

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## OVERVIEW

IT teams today face escalating demands to control access, enforce least privilege, and maintain compliance, without adding operational complexity. **Devolutions Hub Business** is a cloud-first privileged password manager purpose-built to centralize vaulted entries, control session access, and streamline remote session access. With robust zero-knowledge encryption, role-based access, integrated MFA, and native SSO support, **Devolutions Hub Business** delivers the security of on-premise solutions without the overhead.

## KEY BENEFITS

### Powerful vault with extensive access controls

- XChaCha20Poly1305 encryption with client-side zero-knowledge design.
- Multiple vault types, such as default, credentials, secrets, and more.
- Enforces granular access through role-based access control (RBAC), user groups, and IP-based restrictions.
- Supports MFA through an integrated identity provider, TOTP, security key, Passkey, or Devolutions Workspace push with a Devolutions Account.
- Enables time-limited entry access requests with approval workflows to reduce standing privileges.

### Logging and reporting

- Captures detailed logs for all operational, security, and PAM events across the platform.
- Tracks full audit trails for in-app credential use, user activity, and vault changes.
- Export reports via CSV or run scheduled reports with the self-hosted Devolutions Hub Services Scheduled Reports service.

### Deep Devolutions ecosystem integration

- Integrates with Remote Desktop Manager (RDM) to deliver encrypted credential access with full audit tracking and OTP support.
- Enhances Devolutions Launcher with centralized credential use and role-based session control.
- Extends browser access with the Devolutions Workspace browser extension, adding enterprise security and audit logging.
- Manages Devolutions Gateway sessions with token-based authentication, access control, real-time monitoring, and recording.
- Synchronizes credentials and permissions across web and mobile using Workspace with offline access and request workflows.

### Privileged access management (PAM)

- Secures privileged accounts in isolated vaults with controlled access and visibility.
- Enables just-in-time access and privilege elevation with complete request, approval, expiration, and denial workflows.
- Automatically rotates credentials based on policy to minimize exposure.
- Structures PAM accounts with folders and enforces rules using checkout policies.
- Logs every in-app privileged action for compliance, audit, and reporting visibility.

## USE CASES

### **Managing shared passwords via Devolutions Hub Business**

A team of IT support staff must securely access shared credentials for routers, servers, and cloud portals. Instead of passing spreadsheets or sticky notes, they use Devolutions Server to centrally store and manage these credentials. With access controls and auditing built in, the team leads can ensure only the right people have access, while tracking who accessed what and when, keeping security and compliance in check.

### **Combining Remote Desktop Manager with Devolutions Hub Business**

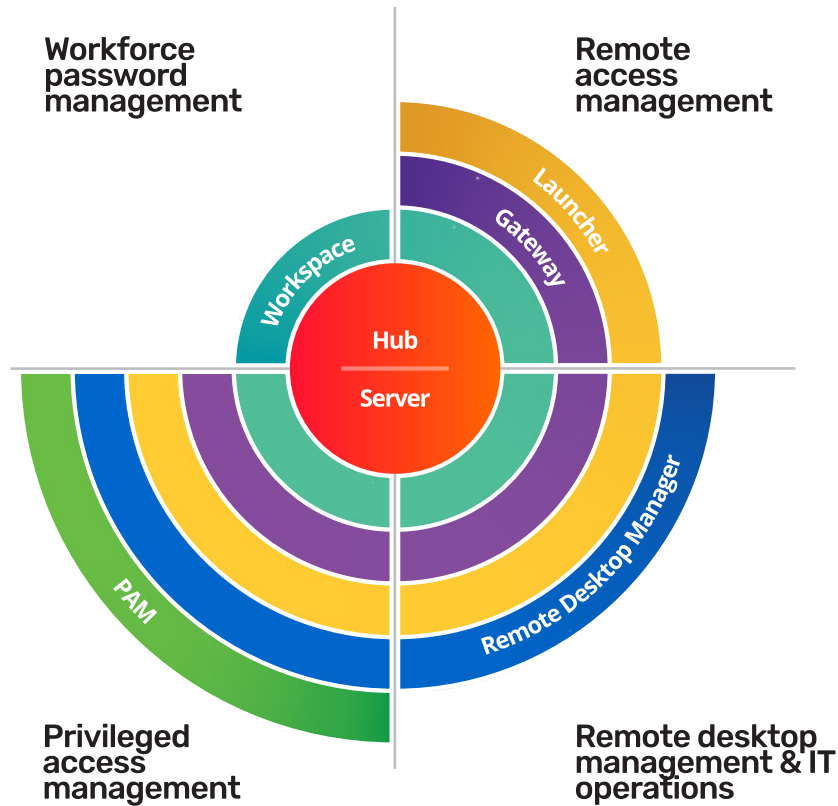
A system administrator manages dozens of remote connections across client sites. With the Remote Desktop Manager linked to the cloud-hosted Devolutions Hub Business, they can open any session with one click, whether an RDP connection to a Windows server or SSH access to a Linux box. All the session data, credentials, and connection histories are stored securely and centrally, making it easy to onboard new techs without sacrificing security or efficiency.

### **Supporting remote employees with Devolutions Gateway and Devolutions Hub Business**

A consultant or employee working remotely must troubleshoot a client's on-premise server behind a firewall without setting up a complex VPN. With a Devolutions Gateway instance connected to the client's Devolutions Hub Business, the consultant can initiate a direct, secure connection to the internal network for that specific session without permanent tunnels or insecure port forwarding. It's fast, auditable, and minimizes the client's exposure to outside threats.

### **Using the PAM module integrated with Devolutions Hub Business**

An organization with strict compliance requirements must manage access to privileged accounts like domain admins and root credentials. With the PAM module built into Devolutions Server, the IT security team can automatically vault these high-level accounts, rotate passwords on a schedule, and require approval workflows before granting access. When a technician needs to perform a critical task, they request temporary access, and once approved, the system keeps records, ensuring complete control, accountability, and audit-readiness.



## ABOUT DEVOLUTIONS

**Devolutions empowers IT teams to secure access, credentials, and remote connections through an integrated platform built for real-world complexity.**

From workforce password management to privileged access and remote connection control, our solutions are tailored to the needs of IT professionals, business users, and external partners alike. Headquartered in Quebec, Canada, we remain proudly independent and committed to making advanced IT solutions accessible, usable, and affordable – for organizations of all sizes.



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